

Privacy Policy

Mark Stern Properties Ltd ("we", "us", or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information.

Who we are

- Company name: **Mark Stern Properties Ltd**
- Registered address: Friarswood, Chipperfield Road, Kings Langley, Herts WD4 9JB
- Company number: **13379492**
- Email: **mark.stern@marksternproperty.co.uk**

What information we collect

- Contact details (name, phone number, email, postal address)
- Property requirements or details relating to buying/selling
- Financial information where relevant (e.g. proof of funds, ID for anti-money laundering purposes)
- Website usage information (cookies, analytics)

How we use your information

- To provide estate agency services (valuations, sales, property searches)
- To contact you regarding properties or services you have requested
- To comply with legal and regulatory requirements
- For marketing, if you have given consent

Sharing your information

We may share your data with:

- Legal and financial professionals as part of a transaction
- Regulators and law enforcement where legally required
- Trusted third-party service providers (e.g. website hosting, IT support)

Your rights

You have the right to:

- Access the personal data we hold about you
- Request correction or deletion of your data
- Withdraw consent for marketing at any time
- Lodge a complaint with the **Information Commissioner's Office (ICO)**

Retention

We retain your data only for as long as necessary to meet our legal obligations and provide our services.

Contact

For data requests or concerns, contact: **mark.stern@marksternproperty.co.uk**

